

Attorney Docket No. AOL0080

U.S. Serial No.: 10/620,683

LISTING OF CLAIMS

1. (Currently Amended) A[[n]] apparatus system for manipulating and updating data in a backend system, said apparatus comprising:

a messaging client for exchanging messages over a network with a messaging server to and from other messaging clients and said backend system; and

an automated agent which is coupled between said messaging server and said backend system, which is capable of accepting requests and issuing responses, and which obtains and uses data input from said messaging client[[s]] to determine said manipulating and updating of data;

wherein said automated agent initiates messaging communications to said other messaging clients and mediates a discussion related to said input data.

Claims 2 - 4 (Canceled)

5. (Currently Amended) The apparatus system of Claim 1, wherein said automated agent appears as a buddy on a buddy list.

6. (Currently Amended) The apparatus system of claim 4, wherein said other messaging clients are associated with prospective meeting attendees and said discussion relates to a meeting of said attendees.

7. (Currently Amended) The apparatus system of Claim 1, wherein said automated agent is capable of responding with any of, but not limited to: information, confirmation, availability, and a request for additional information.

8. (Currently Amended) The apparatus system of Claim 1, wherein said messaging client exchanges messages via said network with said messaging server by any of, but not limited to:

two-way messaging;

Attorney Docket No. AOL0080

U.S. Serial No.: 10/620,683

email;
a paging network; and
instant messaging systems.

Claims 9 and 10 (Canceled)

11. (Currently Amended) The apparatus system of Claim 1, wherein said messaging clients engage in dialogs with said automated agent.

12. (Currently Amended) The apparatus system of Claim 1, wherein said automated agent performs any of:

proactively sending, to said messaging client, messages comprising, but not limited to, alerts and reminders;

asking a series of questions to said messaging client to determine intent; and
determining resource availability.

13. (Currently Amended) A method for manipulating and updating data in a backend system, said method comprising:

providing a messaging client for exchanging messages over a network with a messaging server to and from other messaging clients and said backend system; and
providing an automated agent which is coupled between said messaging server and providing said backend system, which is capable of accepting requests and issuing responses, and which obtains and uses data input from said messaging client[[s]] to determine said manipulating and updating of data;

wherein said automated agent initiates messaging communications to said other messaging clients and mediates a discussion related to said input data.

Claims 14 and 15 (Canceled)

Attorney Docket No. AOL0080

U.S. Serial No.: 10/620,683

16. (Previously Presented) The method of Claim 13, wherein said automated agent initiates messaging communications to said other messaging clients and mediates a discussion related to said input data.

17. (Original) The method of Claim 13, wherein said automated agent appears as a buddy on a buddy list.

18. (Cancelled)

19. (Original) The method of Claim 13, wherein said automated agent is capable of responding with any of, but not limited to: information, confirmation, availability, and a request for additional information.

20. (Previously Presented) The method of Claim 13, wherein said messaging client exchanges messages via said network with said messaging server by any of, but not limited to:

- two-way messaging;
- email;
- a paging network; and
- instant messaging systems.

Claims 21 and 22 (Canceled)

23. (Previously Presented) The method of Claim 13, wherein said messaging clients engage in dialogs with said automated agent.

24. (Previously Presented) The method of Claim 13, said automated agent performing any of:

- proactively sending, to said messaging client, messages comprising, but not limited to, alerts and reminders;

- asking a series of questions to said messaging client to determine intent; and